

18 respondents

- 1. What is your governance structure?**
 - 78% registered charity or CIO
 - 11% community benefit society
 - 11% CIC
- 2. What is your usual annual turnover?**
 - 33% £36-100K
 - 33% £10-35k
 - 22% < £10k
 - 11% >£100k
- 3. What are your staffing & volunteer needs?**
 - 89% had low staffing of 1 FTE or less and under 10 volunteers.
 - 11% had higher staffing levels, but still under 10 staff each. These organisations also had 30- 50 volunteers.
 - 22% were furloughing staff. 11% were planning to continue beyond the government scheme.
- 4. Have you had to close or reduce your service?**
 - 100% closed to any revenue generating activity during lockdown.
- 5. What is your estimated lost revenue for this financial year?**
 - 67% thought they would lose > 50%, with 17% concerned they would lose all revenue.
 - 30% thought less than 50%
 - 11% unsure.
- 6. What is your estimated saving in expenditure for this financial year?**
 - 50% expected to make savings of 10-30%
 - 22% expected to make less than 10% saving.
 - 22% were unable to assess what their saving would be.
- 7. What are your financial concerns?**
 - 100% concerns about lost revenue
 - 22% were also concerned about meeting core costs, e.g. maintenance of building or staffing commitments.
 - 11% concerned about diminishing reserves creating instability.
- 8. What are your other sustainability concerns?**
 - 50% concerned about volunteer retention and capacity to reopen.
 - 11% concerned about liability/ responsibility and 'policing' hire
 - 11% concerned about damage and maintenance whilst not in use.
- 9. What are your plans to reopen?**
 - 55% planning phased opening from late Aug – Oct.
 - 28% were not planning reopening yet.
 - 11% were opening for childcare provider hire.
- 10. What are your immediate support needs?**
 - 50% advice on risk assessments
 - 22% wellbeing & safeguarding of staff & volunteers
 - 22% needed help improving their IT equipment.
 - 11% financial & business planning
 - 11% learning new tools, e.g. online advertising, calendars & booking

